

KidsPlay Membership Agreement

By purchasing a KidsPlay Children's Museum Membership, you are entitled to the following benefits and agree to the following terms and conditions.

Benefits

- **New Tiered Membership Levels - Annual, Half Year & Monthly:**
 - Includes **free general admission** for the specified number of people per your tier. Does not include special events, parties, field trips, or group visits.
- **Original Membership Levels - Family, Grandparent, Half Year & Monthly:**
 - Includes **free general admission** for one household (up to **5 children and 2 adults**). (*Grandparent Memberships, see additional details below*)
 - Membership may not be shared between multiple households. Additional caregivers who do not reside in the household may be added for an additional fee.
- Members can bring guests at 50% off admission when visiting together. Member must accompany their guests for the visit.
- Discounted rental prices, including Birthday Parties.
- Discounted Member-Only pricing during special events or program fees.
- Invitations to Member-Only openings and events.

Conditions

- Free membership admission does not include Special Events, Birthday Parties, Field Trips, or Group Visits.
- KidsPlay offers a convenient digital membership card. Physical cards are available upon request for a \$5 fee.
- Members and guests must follow KidsPlay's rules ([link to rules](#)). Those who conduct themselves in a manner deemed discourteous to others will be asked to leave.
- KidsPlay is not liable for any injury or loss of property within the Museum.
- KidsPlay sends email blasts with announcements and membership information. Members are encouraged to keep their contact information up to date and notify KidsPlay of any changes.

Terms

- KidsPlay Memberships are non-refundable, non-transferable, and cannot be placed on hold.
- KidsPlay reserves the right to update, change, or add policies and procedures following health, safety, and community guidelines as they arise.
- KidsPlay's Membership prices, benefits, terms, and conditions are subject to change without notice or notification.

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- KidsPlay is a Member of the Association of Children's Museums (ACM) Reciprocal program and is not responsible for any changes made to the program.
- KidsPlay manages Members' personal information following applicable law. It may use the information to provide goods and services, conduct research, and send certain marketing and other materials to Members. KidsPlay does not share or sell personal information to third parties.
- KidsPlay may be closed for routine scheduled maintenance, private events, inclement weather, or emergencies. Operating dates and times are subject to change without prior notice. Please see our website, www.kidsplaymuseum.org, for updates.
- If KidsPlay is required to close for an extended period, Members will have the option to donate unused months of benefits back to the museum, or membership benefits will pause, and expiration dates will be extended for the same amount of time as the required closure.
- KidsPlay reserves the right to revoke without refund or compensation any membership that has violated the above terms and conditions or for behavioral/safety concerns that affect any staff, volunteers, and other guests.

Conditions for Specific Membership Types

- **Family & Grandparent & Tiered Annual Memberships Only**
 - 50% off admission for up to 6 at other museums within the Association of Children's Museums (ACM) Reciprocal Network (over 200 museums across the country).
 - Grandparent Memberships: Unlimited admission for 2 grandparents from the same household and all of their grandchildren
- **Professional Memberships**
 - For licensed providers who work with children and families.
 - Includes free general **admission** for one provider and one client family (up to 6 people per visit).
- **Access Memberships Only**
 - Families qualify for this membership with a current Supplemental Nutrition Assistance Program (SNAP) benefit, Women Infants & Children (WIC) card or Foster Family License.
 - Includes free general admission for up to 4 people.
 - Additional guests are \$5/per person

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- **Monthly Memberships Only**

- Your membership renews automatically each month. Your renewal payment will be charged to your credit card on the same date as the original join date. *(For example, if you joined on the 3rd, your card will be charged on the 3rd of each month.)*
- KidsPlay does not send renewal reminders, but you will receive an email confirmation after each successful payment.
- To cancel your membership, please email membership@kidsplaymuseum.org at least 15 days prior to your next scheduled payment.
- To update your payment method, please call the Museum with your new card details.
- **Lapsed Memberships:** Members can either pay missed monthly payments or rejoin by paying the current registration fee (whichever is less).
- **Canceled Memberships:** Members must rejoin and pay the registration fee to restart membership.